



# Welcome to the Atos Care Nursing Service





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We understand that after your operation, you may need more than just products to help you get back to living your life to the fullest. Trust, time and care are more important than ever. The Atos Circle of Care is our comprehensive support service to you, no matter where you are on your recovery journey.

To help support you in the community, we provide a complimentary CQC regulated Nursing service in the comfort of your home. The service we offer is confidential, discreet and supported by the NHS.

Our Atos Care Nursing team is made up of specialist Head and Neck Nurses who are experienced in caring for people living with a neck stoma. Our Atos Care Nursing team work closely with you and your healthcare professionals to understand your individual needs and can provide support to via video or phone calls, text messages, emails or a home visit by, allowing you choice and flexibility.

Inspected and rated

Good



The service we offer is  
confidential and discreet and  
supported by the NHS.



Providing NHS services



# How can we help?

Our Atos Care Nurses help to support you to live your life better post your laryngectomy or tracheostomy. Our experienced and knowledgeable Nurses can help with a range of important aspects such as:

- **Establishing good routines after discharge from hospital**
- **Support with achieving the best communication method for you - including voice prosthesis, speaking valve or electrolarynx**
- **How to keep the skin around your neck stoma healthy**
- **Getting started with Heat and Moisture Exchangers and guidance on breathing exercises to improve your lung health**
- **Guidance on how to manage your tracheostomy or laryngectomy at home**
- **Support with using your products appropriately**

The Atos Care Nurses will always work in partnership with your hospital clinicians and GP.







**95%**

of people that received support  
from our nursing service  
considered that it helped  
increase their quality of life.\*

\*Data on file.



## Personalised support

Our Nurses can support you in the method of your choice from video or phone calls, text messages, emails or a home visit, allowing you to choose whichever way is most convenient.

We will continue to liaise with your Clinician, GP, District Nurse or Carer in relation to your overall health and stoma.

The Atos Care Nurses have their flu and Covid-19 booster vaccines up to date and infection control measures are used in every home visit.

**“Kind knowledgeable staff who always provide helpful advice and prompt service.”**

**Atos Care Nursing Service User**



**85%**

said the quality of the  
Nursing Service they have  
been receiving as excellent\*

\*Data on file.



## We welcome feedback

We are always looking for ways to continue to improve, and welcome feedback from all of our patients. If you would like to let us know about your experience, please send an email to:

**[nurses@atos-care.co.uk](mailto:nurses@atos-care.co.uk)**

***“It’s been a great feeling to know such kind people are there to help me when I need it.”***


**Atos Care Nursing Service User**





**"I have really enjoyed my (Atos Care) nurse's visits. Not only do I get some helpful advice about this hole in my neck, but I also get really interesting advice and recommendations about other products to improve my quality of life."**

**Atos Care Nursing Service User**

A photograph of a young woman with blonde hair, smiling broadly. She is wearing a grey zip-up hoodie over blue scrubs. A black lanyard hangs around her neck. On the left side of her chest, there is a logo for 'Atos Care' with 'Atos' in red and 'Care' in white. Below it, 'Atos Best Start' is partially visible in red. She is looking towards a man in a white lab coat who is partially visible on the left side of the frame. The background is a blurred outdoor setting, possibly a street or parking lot.

**“I was in hospital for 8 weeks, and my biggest fear on leaving was who will be there for me if I have any problems! But once home and a few visits from (my Atos Care nurse) I felt assured I’d be fine... and knowing (my Best Start nurse) is just a call or text away I feel completely at ease!”**

**Atos Care Nursing Service User**



## Requesting a nursing visit

When requesting a nurse visit, please provide as much information as possible as this will help us arrange the visit as soon as possible.

**[nurses@atos-care.co.uk](mailto:nurses@atos-care.co.uk)**

**0800 783 1659**



# 85%

of service users said that their knowledge and understanding of living with a tracheostomy or laryngectomy has increased after receiving support from an Atos Care nurse.\*

\*Data on file.

Please note: At present, our Nursing service is not available in all areas due to local regulations. Please contact us to see if the Nursing service is available in your region.

Get in touch to book your nurse visit:



**Call or text us**

Freephone: 0800 783 1659 Text: 0753 741 7928



**Email us**

[nurses@atos-care.co.uk](mailto:nurses@atos-care.co.uk)



**Visit our website**

[www.atos-care.co.uk](http://www.atos-care.co.uk)



**Write to us**

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Riverside Business Park, Tottle Road, Nottingham,  
NG2 1RT

# Atos

Breathing-Speaking-Living  
[atosmedical.com](http://atosmedical.com)